

# Sustainability Targets



Symphony has always taken its responsibilities to the environment seriously and is committed to playing its part by learning, innovating, and implementing sustainable actions to limit its impact on the planet. The company has a long history of innovation and has set sustainability targets to aid it in continuously reviewing and enhancing operations to ensure that the company remains a leading example of sustainability within the industry. Those targets are as follows:

- To maintain our ISO 14001:2015 Environmental Management Systems certification across all sites.
- To maintain full FSC® Chain of Custody certification for all timber-based materials we procure.
- Continue to monitor and record packaging specifications (including the percentage content of recycled material) and minimise single use virgin plastic, where possible.
- To reduce the total paper weight of our literature production by 5% in 2023 (2022 baseline)<sup>1</sup>.
- To increase the average vehicle MPG of our delivery fleet by 1% by the end of 2023 (2021 baseline).
- 75% of our car fleet to be plug-in hybrid electric vehicles (PHEV) by the end of 2025.
- To include fully electric vehicles in our car fleet by the end of 2025, subject to a feasibility evaluation.
- To understand and measure the embodied carbon in our core furniture by the end of 2025<sup>2</sup>.
- To procure green electricity and gas tariffs for our headquarters and manufacturing sites by the end of 2025.

These targets will be monitored and reviewed annually. New targets will be set when necessary.

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<sup>1</sup>In 2022 we exceeded our target to reduce the total paper weight of our literature production by 10% (2021 baseline), the actual reduction was 15.46%.

<sup>2</sup>Our Scope 1 & 2 carbon emissions have reduced by 45% compared to turnover between 2017-2022, and 12.9% compared to turnover between 2021-2022.

A handwritten signature in black ink, appearing to read "Richard Bunton".

Richard Bunton  
Managing Director

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Reviewed May 2023 (next review within 18 months)

