

## Making the environment a better place both now and in the future

At Symphony, we not only recognise that our business has an impact on the environment, we are also committed to taking positive steps in order to minimise any harmful effects.

This Environmental Policy statement clarifies our commitment to the prevention of pollution caused by our activities including the use of timber-based products, non-renewable resources, packaging materials, energy and transportation, plus our general waste and emissions to air, water and land.

### CONTROLLED OBJECTIVES

Our aims are clearly set out in our Controlled Objectives list and we actively promote, to all personnel at every level, the importance and understanding of these objectives, through internal communications and training procedures. Using appropriate media, promotional material and advertisements, we also promote our policy and objectives to suppliers, customers and to the general public.

By employing performance measures, we are able to monitor and control our goal of reducing any environmental impact and achieving our Environmental Objective. This code is driven by the Symphony Environmental Management Committee, which represents the views of all relevant parties.

### ACTIONS

- Plan Number **002/C2.1** – to continuously reduce the volume of products returned from customers
- Plan Number 003/C 5.1 – to comply with packaging regulations
- Plan Number 005/C **1.1/C1.2** – to monitor and control the supply of timber and timber-based products

These actions are consistent and ongoing.

### EXCEEDING EXPECTATIONS

In addition, the Company promises to comply with, and where possible exceed, legislative, regulatory and all other requirements to which we subscribe, that relate to environmental matters. What's more, we aim to set new standards where none exist.

This Environmental Policy, endorsed by the Directors of the Company, is one of continuous improvement and is applicable to the manufacture and distribution of our kitchen, bedroom and bathroom furniture, plus associated products, across all of our operating sites.

Martyn Davis – Managing Director